

Terms & Conditions

Prices and Payment

All accommodation prices are in NOK, incl 10 % VAT (sales tax). For any bookable extras the amount includes 25 % VAT. There is currently no tourist tax in the region.

Discounts

Various discounts in certain periods provided for groups upon request. NAF and ADAC members get 5% discount on cabins. Please note that discounts are not recoverable on an already bypassed stay at our place.

Booking in advance

Booking can be made through our online booking on the website. The total amount must be paid in advance when the booking is made. The credit cards accepted are Visa and Mastercard. Your booking contract with Lesjaskogvatnet Camping begins on the date your payment is received by our bank account.

Requirements

If you prefer a particular cabin, you can specify this in the field for requirements. Do you have special needs or requests, please indicate this in the requirement field. We will try our best to meet the requirements, but cannot guarantee to do so, and will not be held liable for any failure to do so.

Cancellation

If you wish to cancel your stay, Lesjaskogvatnet Camping should receive a written notification within a reasonable time. The following charges will apply, based on the number of days ahead start date of the stay the cancellation is done:

- Cancellation more than 30 days before the start date of the stay = a fee of NOK 200.
- Cancellation between 30 and 14 days before the start date of the stay the customer will get 75% of the purchase price refunded.
- Cancellation of stay 7 - 13 nights before arrival the customer receive 50% of the purchase price.
- If the cancellation is made less than 7 days before arrival, or in cases where the customer does not show up there will be no refund of the amount.

Cancellation must be sent to the e-mail address: post@lvcamp.no.

Complaints

Any complaints or pointing out defects must be made immediately to the reception of Lesjaskogvatnet Camping, or by sending an e-mail to post@lvcamp.no, before leaving the cabin.

Lesjaskogvatnet Camping are not responsible if sightseeing, hiking or fishing days are lost due to weather conditions.

Booking of stay

When making your booking with Lesjaskogvatnet Camping it is implied and accepted that you have read and understood all of these booking conditions, and agree to abide by them.

A receipt will be sent to your e-mail immediately after booking. The order confirmation shows an overview of the purchased products.

Once the booking is confirmed the credit card payment is accepted, and the card will be charged the full amount.

Lesjaskogvatnet Camping is technically responsible for purchases made on www.lvcamp.no.

Conditions of stay

Arrival and departure

Lesjaskogvatnet Camping is staffed from June 15 – August 15, but the camp site is open for guests during the year.

Check-in time for the cottages from kl. 12.00 - to 23.00. If you think you arrive later, you should send us an email in advance for appointment, or make a call to let us know . Tel. +47 61 24 45 56.

Check-out time is at latest 12.00 o'clock. For a longer stay at the cabin this must be agreed with reception.

Tenant's responsibility

The tenant is obliged to respect the rules applicable to the camp site. The tenant is liable in full for the apartment inventory. Defects and damage caused by the tenant must be compensated before the departure. The person who has booked the cabin is also liable for damage caused during the rental period of the other residents of the cabin. The cabin must not exceed the maximum of the number of persons specified in the order.

Lesjaskogvatnet Camping is not liable for any loss of personal belongings during your stay.

Pets / smoking / barbeque

Pets are allowed in the cabin and on the camp site. Dogs must be leashed.

Smoking is strictly prohibited in all units, and in all public facilities.

Barbecue is allowed on the campsite, provided that this happens in safe circumstances, and on a fireproof surface. Designated place for bonfire by the beach.

What is included in the rental price?

Tenant has disposal of the cabin and its equipment during the lease period, and free use of the facilities at Lesjaskogvatnet Camping. Blankets and pillows are available in the cabins. However sheet, bedlinen and towels, as well as kitchenware are not included in the rental price. The guests have to bring their own.

Final cleaning is not included in the rental price, but can be purchased online as a bookable extra, or you can buy it upon arrival. The tenants can choose to do the final cleaning themselves. Final cleaning includes vacuuming and washing floors, and cleaning all the surfaces. The price for buying this extra service is NOK 100 for all the cabins, except cabin 15. This cabin is larger, with two bedrooms, bathroom and a kitchen/living room. All the rooms and the bathroom should be carefully cleaned. If you want to buy the cleaning service from us the price for cleaning cabin 15 is NOK 200.

Before you leave the cabin you must clean up, and make sure the trash is emptied. Otherwise you might be charged for extra cleaning.

Withdrawals

Lov om Angrerett Chapter 5 §19 addresses the limitations of consumer law. In Norwegian phrase point b says that "Ved annet fjernsalg enn telefonsalg gjelder angreretten ikke for enkeltstående tjenester dersom selger ved avtaleinngåelsen forplikter seg til å levere tjenesten på et bestemt tidspunkt eller innenfor et bestemt tidsrom". Practically this means no withdrawals for all individual services delivered at a specific date or within a specific period of time, in this case accommodation, and thus applies to all products sold by Lesjaskogvatnet Camping.